



**THE HON DAVID COLEMAN MP
MINISTER FOR IMMIGRATION, CITIZENSHIP AND
MULTICULTURAL AFFAIRS**

Ref No: MC19-006374

Cr Roz Blades AM
Mayor
City of Greater Dandenong
roz.blades@cgd.vic.gov.au

Dear Mayor

Thank you for your correspondence of 12 March 2019 concerning the Status Resolution Support Services (SRSS) programme. Your correspondence has been referred to me as the Minister for Immigration, Citizenship and Multicultural Affairs as the matter falls within my portfolio responsibilities.

The SRSS programme commenced in 2014 and has provided short-term support to individuals while they engage with the Department of Home Affairs to resolve their immigration status, either through grant of a substantive visa or departure from Australia. The programme has been regularly reviewed and updated to ensure it aligns to community standards and continues to support status resolution outcomes.

An individual's access to the SRSS programme is assessed regularly on a case by case basis, with appropriate consideration given for individual and familial needs. The programme encourages clients with work rights to support themselves and their family throughout the process of their immigration status being resolved.

Individuals who have specific barriers to employment or resolving their immigration status may continue to be supported through the SRSS programme until these barriers are overcome, or their status is resolved.

Thank you for bringing your concerns to my attention.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'D Coleman', written over a white background.

David Coleman

314/2019